

PRIVACY POLICY

Last updated: April 8, 2026

1. Who We Are

SCP Lab Limited Liability Company (the "Company," "We," "Us," or "Our") TIN: 0140 4202310260
Address: 6, 163 bldg., Moskovskaia str., Pervomaisky districk., Bishkek, Kyrgyz Republic Email: support@scplab.pro

This Privacy Policy explains how we collect, use, and protect your personal information when you use our mobile/online video application for sports training (the "App" or "Service").

2. Information We Collect

We collect the following types of information from users:

- Email address – for account registration, login, and communication
- Name – for personalizing your profile
- Age – to verify minimum age requirements (16+)
- Payment information – processed securely through our payment provider (full payment card details are not stored by us)

3. How We Collect Information

You provide this information when you:

- Register and create an account in the App
- Make a purchase
- Update your profile settings

4. Third-Party Services (Firebase)

We use Firebase (provided by Google LLC) as our backend and analytics platform. Firebase may collect and process certain data automatically, including:

- Device information (model, OS version)
- IP address
- App usage statistics
- Crash reports

Firebase acts as our data processor and complies with applicable data protection laws. For more information, see Google's Privacy Policy: <https://policies.google.com/privacy>

5. Data Sharing With Third Parties

We do not sell, rent, or trade your personal information to third parties. We only share data with Firebase as described in Section 4. Payment information is transmitted directly to our payment gateway provider (we do not store full payment details on our servers).

6. Legal Basis for Processing (for users in regions with data

protection laws)

We process your data based on:

- Your consent (when you register and accept this Privacy Policy)
- Performance of a contract (providing access to the App and video content)
- Legitimate interests (improving the App, security, fraud prevention)

7. Account Registration and Login

You must create an account using your email address and name to access our Services. You are responsible for maintaining the confidentiality of your login credentials.

8. Health and Physical Activity Data

We do not collect any health data, biometric data, or specific physical activity metrics. Our App provides video content for sports training guidance but does not track or store any health-related information from your device.

9. Age Restriction

Our Services are intended for users aged 16 years or older. We do not knowingly collect personal information from children under 16. If we become aware that a user under 16 has provided us with personal data, we will delete that information immediately.

10. Data Retention

We retain your personal information (email, name, age) for as long as your account is active. If you delete your account, we will remove your personal data within 30 days, except where we are required to retain certain information for legal or tax purposes (e.g., payment records).

11. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, loss, or disclosure. However, no method of transmission over the Internet is 100% secure.

12. Your Rights

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Withdraw your consent at any time
- Request data portability

To exercise these rights, contact us at support@scplab.pro

13. International Users

Our Services are available worldwide. Your information may be stored and processed on servers located in various countries (including those where Firebase operates). By using our Services, you consent to such cross-border data transfers.

14. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify users of material changes by posting the new policy in the App or via email. Continued use of the Service after changes constitutes acceptance of the updated policy.

15. Contact Us

If you have any questions about this Privacy Policy, please contact us at: support@scplab.pro